

Monthly KPI	Unit	Freq	High/Low	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Latest Target	End of Year Target	DOT (since last year)	RAG Status	
16-19 yr old Not in Education, Employment or Training (NEET)	%	M	Low	5.3	5.3	5.3	5.2	5.5	5.8	5.7	5.5	6.1	6.2	5.7	6.1	4.9	4.7	5	5	Better	G	
% of 19-21 yr old care leavers in Education, Employment or Training	%	M	High	n/a		35			0	33.3	41.2	47.6	48.4	54.5	54.4	56.5	57.1	70	70	Better	A	
Children subject to Child Protect Plan*	Rate	M	-	42.4	42	46	51	52	54	54	51	50	53	55	56	54	63	n/a	n/a	Worse	N/A	
Rate of Looked After Children*	Rate	M	-	78	75	74	71	72	70	72	74	76	78	80	83	84	86	n/a	n/a	Worse	N/A	
% of primary schools judged "good" or better	%	Q	High	75.8		76.5			71.4			72.2			72.2			86	above national	Worse	R	
KS2 Attainment – Achievement at Level 4+ in Reading, Writing & Maths	%	Q	High	76.8		76.8			78.6			78.6			78.6			80	80	Better	A	
KS2 Attainment – Achievement at Level 5+ in Reading, Writing & Maths	%	Q	High	20.2		20.2			20.3			20.3			20.3			>24	>24	Better	A	
Achievement of Level 2 qualification at 19	%	Q	High	87.2		88			88			88			88			>85.6	>85.6	Better	G	
Achievement of Level 3 qualification at 19	%	Q	High	52.8		53.2			53.2			53.2			53.2			57	57	Better	A	
Number of free places available for two year olds to access early years education in the borough	%	Q	High	1024		1083			1191			1260			1340			929	936	Better	G	
Number of free places accessed for two year olds for early years education in the borough	%	Q	High	748		720			679			666			725			743	796	Better	A	
LAC KS2 Attainment – Achievement at Level 4+ in Reading, Writing and Maths	%	Q	High	53		53			62.5			62.5			62.5			64	64	Better	A	
LAC KS4 Attainment – 5+ A*-C (including English and Maths GCSEs)	%	Q	High	9.5		9.5			9.5			5			5			15	15	Worse	R	
Average time (in days) for a child to be adopted (3 year average)	%	Q	Low	710		710			632			616			630			442	426	Better	A	
Average time (in days) between placement order and placement for adoption (3 year average)	%	Q	Low	244		244			199			197			215			121	121	Better	A	
% of Major planning applications processed in 13 weeks	%	M	High	85	85.7	86.4	87.5	84	66.7	60	71.4	75	77.8	80	82.6	81.5	83.9	75	75	Worse	G	
% of Minor planning applications processed in 8 weeks	%	M	High	90.4	89.9	89	88.8	88.3	76.9	81.5	83.7	85.2	88.6	89.5	91.2	91.3	90.8	88	88	Better	G	
No of apprenticeships within the council	No	M	High	27	35	43	47	52	4	9	15	20	23	26	33	38	38	52	65	Better	A	
Unemployment Rate (up to 6 mths in arrears)	%	Q	Low	6.7 (Sept)		6.6 (Dec)			6.5 (March)			6.6 (June)			6.2 (Sept)			4.6	Same as Region	Better	A	
No of households at risk of homelessness approaching the Council for assistance	No	M	Low	n/a		2670			203	473	716	989	1214	1441	1705	1964	2186	1800 (Baseline)	2400	Worse	N/A	
% General Satisfaction of tenants with neighbourhoods/services provided by Housing	%	M	High	74	70	70	70	70	73	71	71	70	70	70	70	71	70	75	75	In line	A	
Number of volunteer opportunities in the council	No	Q	High	251		250			251			257			256			250	250	Better	G	
% of properties transformed against planned programme (based on 2000 prop)	%	M	High	100		100			100	100	100	100	100	100	100	100	100	100	100	100	In line	G
% of young people who reoffend after a previously recorded offence	%	Q	Low	24		24			37			5			19			20	25	Better	G	
Permanent admissions to residential / nursing homes per 100K pop. 18yrs+	Rate	M	Low						13	28	43	60	73	81	91	93	100	121.5	163	n/a	G	
% adult social care users in receipt of Self Directed Support	%	M	High	72	72	72	72	72	64	64	64	75	76	75	75	75	74	75	75	75	Better	A
No of households assisted to move to a smaller property (downsize)	No	M	High	41	49	56	62	68	11	17	22	28	32	40	45	47	53	40	55	Better	G	
Tier 2 weight mgt services for adults: % of course attendees who achieve their goal by 12 wks	%	Q	High	n/a		n/a			n/a			50.6			data lag			<40	<40	n/a	N/A	
% of children identified in Y6 as overweight/ obese followed up for ongoing support	%	Q	High	n/a		92.5			94.6			94.6			94.6			>92	>92	Better	G	
% of 4 week quitters from the 40% most deprived LSOAs in Thurrock	%	Q	High	n/a		36			38			37.02			data lag			35	35	n/a	N/A	
Emergency admissions to hospital	Rate per 100k	Q	Low	n/a		13846			2924			6042			data lag			13361	13361	n/a	N/A	

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Delayed transfers of care from hospital	Rate	Q	Low	n/a		8			3.5			3.7			data lag			9.6	9.6	n/a	N/A
Delayed transfers of care attributable to adult social care only	Rate	Q	Low	n/a		1.8			0.5			0.8			data lag			3.1	3.1	n/a	N/A
% older people still at home 91 days after discharge	%	Q	High	92		90			77			88			87			91	91	Worse	R
% Household waste reused/ recycled/ composted (in month)	%	M	High	37	36	34	33	40.38	42	46	44	41	41	43	39	35	33	40	48	Worse	R
Municipal waste sent to landfill (cumulative)	%	M	Low	20.2	19	20	19	19	24.2	27.25	30.6	27.3	25.2	23	22	21	19	19	19	In line	G
% of refuse bins emptied on correct day	%	M	High	n/a		98			98.8	97.8	97.6	99.4	98.2	99	98.5	98.5	98.6	98.5	98.5	In line	G
Tonnage of street waste (In month - not cumulative position)	Tonnes	M	Low	n/a		n/a			293.28	304.48	261.04	294.00	229.00	256.50	255.24	313.88	315.52	n/a	n/a	n/a	N/A
Number of reported incidents of fly tipping	No	M	Low	n/a	124	143	153	197	234	179	316	225	182	191	184	140	124	n/a	n/a	Worse	N/A
Number of reported incidents of abandoned vehicles	No	M	Low	n/a	38	50	57	101	69.00	57.00	86.00	84.00	74.00	77.00	87.00	76.00	91.00	n/a	n/a	Worse	N/A
Average sickness absence per employee	Days	M	Low	6.52	7.42	8.27	9.02	9.87	0.76	1.5	2.32	3.16	3.82	4.57	5.44	6.29	6.91	6.75	9	Better	A
% long term sickness	%	M	Low	51	50	48	48	46	49	46	43	47	48	47	47	45	46	37	34	Better	A
% stress/stress related absence	%	M	Low	19	20.5	16.87	16.9	17.5	19.1	18.7	19.45	19.2	18.2	16.65	16.32	16.08	16.2	19	18	Better	G
Overall variance on General Fund	£K	M	0	0	0	0	0	0	/	/	0	0	0	0	0	0	400	0	0	Worse	A
Overall variance on HRA	£k	M	0	-617	-413	-600	-600	-2485	/	/	0	0	0	0	0	67885	-4210	0	0	Better	G
Overall spend to budget on Capital Programme	%	Q	High	65		90			15			38			67			65	90	Better	G
% invoices paid within timescale	%	M	High	94.37	94.56	94.62	94.76	95.01	96.92	95.46	95.22	95.2	94.92	94.94	95.1	95.74	95.71	97	97	Better	A
% Council Tax collected	%	M	High	71.28	79.77	88.23	93.31	98.71	10.67	19.4	28.21	36.95	45.48	54.22	62.88	71.4	79.86	80.05	98.9	In line	A
% National Non-Domestic Rates (NNDR) collected	%	M	High	74.97	83.91	92.13	96.37	99.68	10.12	20.2	29.76	39.66	48.56	57.96	66.79	75.03	83.9	88.43	99.3	In line	A
% Rent collected	%	M	High	95.5	97.1	97.1	97.1	99.4	78.8	85.45	91.48	92.54	94.78	95.62	95.59	96.93	97.84	96	99.5	Better	G
No of people registered for My Account	No	Q	High	n/a		11000			19893			23624			27109			20500	25000	Better	G
% timeliness of all Complaints	%	M	High	98.21	98.19	98.23	98.38	98.3	94.8	96.8	96.5	96.5	97.2	97.6	97.87	97.9	97.8	98	98	Worse	A